

業務類別 Type of business	業務類目的及代號 Specific purpose and code	共通類目的及代號 Common purpose and code	蒐集之個人資料類別 Categories of personal data collection	個人資料利用之期間 Time Period of using personal data	個人資料利用之地區 Territory of using personal data	個人資料利用之對象 Recipients of using personal data	個人資料利用之方式 Methods of using personal data
一、存款業務 1. Deposits and remittances	022外匯業務 022 Foreign Exchange Business	040行銷 040 Marketing	姓名、身分證統一編號/護照號碼、性別、出生年月日、通訊方式及其他詳細相關業務申請書或契約書之內容，並以本行與客戶往來之相關業務、帳戶或服務及自客戶或第三人處(例如：財團法人金融聯合徵信中心)所實際蒐集之個人資料為準。 Name, ID card number/passport number, gender, date of birth, contact information and like other contents of the relevant business application or contract depend on the actual personal data collection from relevant business, account activities and services of Bank's customers and provided by Bank's customers or third person(e.g. Joint Credit Information Center).	一、特定目的存續期間。 二、依相關法令所定(例如商業會計法等)或銀行業務所必備之保存期間或依個別契約之保存期限。 (以期限最長者為準)。 1. Within time period of specific purpose. 2. The retention period agreed in the data retention period required by laws and regulations (e.g. Business Entity Accounting Act), or the retention period in accordance with its business needs or respective contracts (the longer period to be applied).	右述「個人資料利用之對象」欄位所列之利用對象其國內及國外所在地。 The recipients of using personal data are located.	一、本行及本行海外分支機構(含受本行委託處理事務之委外機構)。 二、依法令規定利用之機構(例如：本行母公司或所屬金融控股公司等)。 三、其他業務相關之機構(例如：逕行、財團法人金融聯合徵信中心、財團法人聯合信用卡處理中心、台灣票據交換所、財金資訊股份有限公司、信用保證機構、信用卡國際組織、收單機構、特約商店等)。 四、依法有權機關或金融監督機關。 五、客戶所同意之對象(例如本行共同行銷或交叉運用客戶資料之公司、與本行合作推廣業務之公司、外國政府機關等)。 1. The Bank and overseas branches (including the service provider engaged with the Bank). 2. The institution using the information in compliance with regulations (e.g. the parent company of the Bank or Mega Financial Holding Company the Bank belonging to). 3. The institutions in relation to relevant business (e.g. correspondent banks, Joint Credit Information Center, National Credit Card Center of R.O.C., Taiwan Clearing House, Financial Information Service Co., Ltd., credit guarantee institutions, credit card international organizations, credit card acquirers and engaged stores). 4. Legally investigation authority or financial supervisory authority. 5. Parties agreed by you (e.g. entities for joint marketing or mutual use of customers' data or entities working with the Bank for cooperative promotion and for soliciting business or foreign governments and judicial agencies).	符合個人資料保護相關法令以自動化機器或其他非自動化之利用方式。 The personal data will be used through automatic machine or non-automatic methods in compliance with the relevant personal data protection laws and regulations.
	067信用卡、現金卡、轉帳卡或電子票證業務 067 Credit card, cash card, debit card or electronic value-stored card business	059金融服務業 059 Financial service industry					
	082儲蓄存款與存款戶存摺作業綜合管理 082 Operation of integrated management among the borrowing households with depositors saved business	060金融爭議處理 060 Financial dispute resolution					
	112票據交換業務 112 Negotiation Instrument Exchange Business	061金融監督管理與檢查 061 Financial supervision, administration and inspection					
	181其他經營合於營業登記項目或組織章程所定之業務 181 Other business operation in accordance with the business registration project or organization Prospectus	063銀行個人資料之蒐集處理及利用 063 Non-government agency collect or process personal data under legal obligations					
	067信用卡、現金卡、轉帳卡或電子票證業務 067 Credit card, cash card, debit card or electronic value-stored card business	069契約之蒐集處理及其他法律關係之事務 069 Contract, contract-like or other legal relation matters					
	088借貸與授信業務 088 Lending and trust business	090消費者、客戶管理與服務 090 Consumer, Customer Management and Service					
	106授信業務 106 Credit business	091消費者保護 091 Consumer Protection					
	111票據業務 111 Bills business	098商業與技術資訊 098 Business and Technical Information					
	126債權整理及收買業務 126 Claims the whole discounting and trading business	104帳務管理及債權交易業務 104 Account management and debt trading business					
154徵信 154 Reference	116場所進出安全管理 116 Site safety management						
181其他經營合於營業登記項目或組織章程所定之業務 181 Other business operation in accordance with the business registration project or organization Prospectus	136資訊(遠)訊與資料庫管理 136 Information (Communication) and database Management						
二、授信業務 2. Credit and lending	022外匯業務 022 Foreign Exchange Business	137資訊安全管理 137 Information and Communication Security and Management	姓名、身分證統一編號/護照號碼、性別、出生年月日、通訊方式及其他詳細相關業務申請書或契約書之內容，並以本行與客戶往來之相關業務、帳戶或服務及自客戶或第三人處(例如：財團法人金融聯合徵信中心)所實際蒐集之個人資料為準。 Name, ID card number/passport number, gender, date of birth, contact information and like other contents of the relevant business application or contract depend on the actual personal data collection from relevant business, account activities and services of Bank's customers and provided by Bank's customers or third person(e.g. Joint Credit Information Center).	一、特定目的存續期間。 二、依相關法令所定(例如商業會計法等)或銀行業務所必備之保存期間或依個別契約之保存期限。 (以期限最長者為準)。 1. Within time period of specific purpose. 2. The retention period agreed in the data retention period required by laws and regulations (e.g. Business Entity Accounting Act), or the retention period in accordance with its business needs or respective contracts (the longer period to be applied).	右述「個人資料利用之對象」欄位所列之利用對象其國內及國外所在地。 The recipients of using personal data are located.	一、本行及本行海外分支機構(含受本行委託處理事務之委外機構)。 二、依法令規定利用之機構(例如：本行母公司或所屬金融控股公司等)。 三、其他業務相關之機構(例如：逕行、財團法人金融聯合徵信中心、財團法人聯合信用卡處理中心、台灣票據交換所、財金資訊股份有限公司、信用保證機構、信用卡國際組織、收單機構、特約商店等)。 四、依法有權機關或金融監督機關。 五、客戶所同意之對象(例如本行共同行銷或交叉運用客戶資料之公司、與本行合作推廣業務之公司、外國政府機關等)。 1. The Bank and overseas branches (including the service provider engaged with the Bank). 2. The institution using the information in compliance with regulations (e.g. the parent company of the Bank or Mega Financial Holding Company the Bank belonging to). 3. The institutions in relation to relevant business (e.g. correspondent banks, Joint Credit Information Center, National Credit Card Center of R.O.C., Taiwan Clearing House, Financial Information Service Co., Ltd., credit guarantee institutions, credit card international organizations, credit card acquirers and engaged stores). 4. Legally investigation authority or financial supervisory authority. 5. Parties agreed by you (e.g. entities for joint marketing or mutual use of customers' data or entities working with the Bank for cooperative promotion and for soliciting business or foreign governments and judicial agencies).	符合個人資料保護相關法令以自動化機器或其他非自動化之利用方式。 The personal data will be used through automatic machine or non-automatic methods in compliance with the relevant personal data protection laws and regulations.
	067信用卡、現金卡、轉帳卡或電子票證業務 067 Credit card, cash card, debit card or electronic value-stored card business	148網路購物及其他電子商務服務 148 Internet shopping and other electronic commerce services					
	082儲蓄存款與存款戶存摺作業綜合管理 082 Operation of integrated management among the borrowing households with depositors saved business	157調查、統計與研究分析 157 Investigation, statistics and research analysis					
	088借貸與授信業務 088 Lending and trust business	177其他金融管理業務 177 Other financial administrative business					
	106授信業務 106 Credit business	182其他諮詢與顧問服務 182 Other Consulting and Consultant Services					
	154徵信 154 Reference						
	181其他經營合於營業登記項目或組織章程所定之業務 181 Other business operation in accordance with the business registration project or organization Prospectus						
	022外匯業務 022 Foreign Exchange Business						
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三、信用卡業務 3. Credit card	022外匯業務 022 Foreign Exchange Business		姓名、身分證統一編號/護照號碼、性別、出生年月日、通訊方式及其他詳細相關業務申請書或契約書之內容，並以本行與客戶往來之相關業務、帳戶或服務及自客戶或第三人處(例如：財團法人金融聯合徵信中心)所實際蒐集之個人資料為準。 Name, ID card number/passport number, gender, date of birth, contact information and like other contents of the relevant business application or contract depend on the actual personal data collection from relevant business, account activities and services of Bank's customers and provided by Bank's customers or third person(e.g. Joint Credit Information Center).	一、特定目的存續期間。 二、依相關法令所定(例如商業會計法等)或銀行業務所必備之保存期間或依個別契約之保存期限。 (以期限最長者為準)。 1. Within time period of specific purpose. 2. The retention period agreed in the data retention period required by laws and regulations (e.g. Business Entity Accounting Act), or the retention period in accordance with its business needs or respective contracts (the longer period to be applied).	右述「個人資料利用之對象」欄位所列之利用對象其國內及國外所在地。 The recipients of using personal data are located.	一、本行及本行海外分支機構(含受本行委託處理事務之委外機構)。 二、依法令規定利用之機構(例如：本行母公司或所屬金融控股公司等)。 三、其他業務相關之機構(例如：逕行、財團法人金融聯合徵信中心、財團法人聯合信用卡處理中心、台灣票據交換所、財金資訊股份有限公司、信用保證機構、信用卡國際組織、收單機構、特約商店等)。 四、依法有權機關或金融監督機關。 五、客戶所同意之對象(例如本行共同行銷或交叉運用客戶資料之公司、與本行合作推廣業務之公司、外國政府機關等)。 1. The Bank and overseas branches (including the service provider engaged with the Bank). 2. The institution using the information in compliance with regulations (e.g. the parent company of the Bank or Mega Financial Holding Company the Bank belonging to). 3. The institutions in relation to relevant business (e.g. correspondent banks, Joint Credit Information Center, National Credit Card Center of R.O.C., Taiwan Clearing House, Financial Information Service Co., Ltd., credit guarantee institutions, credit card international organizations, credit card acquirers and engaged stores). 4. Legally investigation authority or financial supervisory authority. 5. Parties agreed by you (e.g. entities for joint marketing or mutual use of customers' data or entities working with the Bank for cooperative promotion and for soliciting business or foreign governments and judicial agencies).	符合個人資料保護相關法令以自動化機器或其他非自動化之利用方式。 The personal data will be used through automatic machine or non-automatic methods in compliance with the relevant personal data protection laws and regulations.
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四、外匯業務 4. Foreign exchange	022外匯業務 022 Foreign Exchange Business		姓名、身分證統一編號/護照號碼、性別、出生年月日、通訊方式及其他詳細相關業務申請書或契約書之內容，並以本行與客戶往來之相關業務、帳戶或服務及自客戶或第三人處(例如：財團法人金融聯合徵信中心)所實際蒐集之個人資料為準。 Name, ID card number/passport number, gender, date of birth, contact information and like other contents of the relevant business application or contract depend on the actual personal data collection from relevant business, account activities and services of Bank's customers and provided by Bank's customers or third person(e.g. Joint Credit Information Center).	一、特定目的存續期間。 二、依相關法令所定(例如商業會計法等)或銀行業務所必備之保存期間或依個別契約之保存期限。 (以期限最長者為準)。 1. Within time period of specific purpose. 2. The retention period agreed in the data retention period required by laws and regulations (e.g. Business Entity Accounting Act), or the retention period in accordance with its business needs or respective contracts (the longer period to be applied).	右述「個人資料利用之對象」欄位所列之利用對象其國內及國外所在地。 The recipients of using personal data are located.	一、本行及本行海外分支機構(含受本行委託處理事務之委外機構)。 二、依法令規定利用之機構(例如：本行母公司或所屬金融控股公司等)。 三、其他業務相關之機構(例如：逕行、財團法人金融聯合徵信中心、財團法人聯合信用卡處理中心、台灣票據交換所、財金資訊股份有限公司、信用保證機構、信用卡國際組織、收單機構、特約商店等)。 四、依法有權機關或金融監督機關。 五、客戶所同意之對象(例如本行共同行銷或交叉運用客戶資料之公司、與本行合作推廣業務之公司、外國政府機關等)。 1. The Bank and overseas branches (including the service provider engaged with the Bank). 2. The institution using the information in compliance with regulations (e.g. the parent company of the Bank or Mega Financial Holding Company the Bank belonging to). 3. The institutions in relation to relevant business (e.g. correspondent banks, Joint Credit Information Center, National Credit Card Center of R.O.C., Taiwan Clearing House, Financial Information Service Co., Ltd., credit guarantee institutions, credit card international organizations, credit card acquirers and engaged stores). 4. Legally investigation authority or financial supervisory authority. 5. Parties agreed by you (e.g. entities for joint marketing or mutual use of customers' data or entities working with the Bank for cooperative promotion and for soliciting business or foreign governments and judicial agencies).	符合個人資料保護相關法令以自動化機器或其他非自動化之利用方式。 The personal data will be used through automatic machine or non-automatic methods in compliance with the relevant personal data protection laws and regulations.
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五、有價證券業務 5. Negotiable securities	022外匯業務 022 Foreign Exchange Business		姓名、身分證統一編號/護照號碼、性別、出生年月日、通訊方式及其他詳細相關業務申請書或契約書之內容，並以本行與客戶往來之相關業務、帳戶或服務及自客戶或第三人處(例如：財團法人金融聯合徵信中心)所實際蒐集之個人資料為準。 Name, ID card number/passport number, gender, date of birth, contact information and like other contents of the relevant business application or contract depend on the actual personal data collection from relevant business, account activities and services of Bank's customers and provided by Bank's customers or third person(e.g. Joint Credit Information Center).	一、特定目的存續期間。 二、依相關法令所定(例如商業會計法等)或銀行業務所必備之保存期間或依個別契約之保存期限。 (以期限最長者為準)。 1. Within time period of specific purpose. 2. The retention period agreed in the data retention period required by laws and regulations (e.g. Business Entity Accounting Act), or the retention period in accordance with its business needs or respective contracts (the longer period to be applied).	右述「個人資料利用之對象」欄位所列之利用對象其國內及國外所在地。 The recipients of using personal data are located.	一、本行及本行海外分支機構(含受本行委託處理事務之委外機構)。 二、依法令規定利用之機構(例如：本行母公司或所屬金融控股公司等)。 三、其他業務相關之機構(例如：逕行、財團法人金融聯合徵信中心、財團法人聯合信用卡處理中心、台灣票據交換所、財金資訊股份有限公司、信用保證機構、信用卡國際組織、收單機構、特約商店等)。 四、依法有權機關或金融監督機關。 五、客戶所同意之對象(例如本行共同行銷或交叉運用客戶資料之公司、與本行合作推廣業務之公司、外國政府機關等)。 1. The Bank and overseas branches (including the service provider engaged with the Bank). 2. The institution using the information in compliance with regulations (e.g. the parent company of the Bank or Mega Financial Holding Company the Bank belonging to). 3. The institutions in relation to relevant business (e.g. correspondent banks, Joint Credit Information Center, National Credit Card Center of R.O.C., Taiwan Clearing House, Financial Information Service Co., Ltd., credit guarantee institutions, credit card international organizations, credit card acquirers and engaged stores). 4. Legally investigation authority or financial supervisory authority. 5. Parties agreed by you (e.g. entities for joint marketing or mutual use of customers' data or entities working with the Bank for cooperative promotion and for soliciting business or foreign governments and judicial agencies).	符合個人資料保護相關法令以自動化機器或其他非自動化之利用方式。 The personal data will be used through automatic machine or non-automatic methods in compliance with the relevant personal data protection laws and regulations.
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六、財富管理業務 6. Wealth management	001人身保險 001 Life and Health Insurance		姓名、身分證統一編號/護照號碼、性別、出生年月日、通訊方式及其他詳細相關業務申請書或契約書之內容，並以本行與客戶往來之相關業務、帳戶或服務及自客戶或第三人處(例如：財團法人金融聯合徵信中心)所實際蒐集之個人資料為準。 Name, ID card number/passport number, gender, date of birth, contact information and like other contents of the relevant business application or contract depend on the actual personal data collection from relevant business, account activities and services of Bank's customers and provided by Bank's customers or third person(e.g. Joint Credit Information Center).	一、特定目的存續期間。 二、依相關法令所定(例如商業會計法等)或銀行業務所必備之保存期間或依個別契約之保存期限。 (以期限最長者為準)。 1. Within time period of specific purpose. 2. The retention period agreed in the data retention period required by laws and regulations (e.g. Business Entity Accounting Act), or the retention period in accordance with its business needs or respective contracts (the longer period to be applied).	右述「個人資料利用之對象」欄位所列之利用對象其國內及國外所在地。 The recipients of using personal data are located.	一、本行及本行海外分支機構(含受本行委託處理事務之委外機構)。 二、依法令規定利用之機構(例如：本行母公司或所屬金融控股公司等)。 三、其他業務相關之機構(例如：逕行、財團法人金融聯合徵信中心、財團法人聯合信用卡處理中心、台灣票據交換所、財金資訊股份有限公司、信用保證機構、信用卡國際組織、收單機構、特約商店等)。 四、依法有權機關或金融監督機關。 五、客戶所同意之對象(例如本行共同行銷或交叉運用客戶資料之公司、與本行合作推廣業務之公司、外國政府機關等)。 1. The Bank and overseas branches (including the service provider engaged with the Bank). 2. The institution using the information in compliance with regulations (e.g. the parent company of the Bank or Mega Financial Holding Company the Bank belonging to). 3. The institutions in relation to relevant business (e.g. correspondent banks, Joint Credit Information Center, National Credit Card Center of R.O.C., Taiwan Clearing House, Financial Information Service Co., Ltd., credit guarantee institutions, credit card international organizations, credit card acquirers and engaged stores). 4. Legally investigation authority or financial supervisory authority. 5. Parties agreed by you (e.g. entities for joint marketing or mutual use of customers' data or entities working with the Bank for cooperative promotion and for soliciting business or foreign governments and judicial agencies).	符合個人資料保護相關法令以自動化機器或其他非自動化之利用方式。 The personal data will be used through automatic machine or non-automatic methods in compliance with the relevant personal data protection laws and regulations.
	022外匯業務 022 Foreign Exchange Business						
	036存款與匯款業務 036 Deposit and remitting						
	044投資管理 044 Investment management						
	065保險經紀、代理、公證業務 065 Insurance managing, agency and notary business						
	068信託業務 068 Trust business						
	082儲蓄存款與存款戶存摺作業綜合管理 082 Operation of integrated management among the borrowing households with depositors saved business						
	166證券、期貨、證券投資信託及顧問相關業務 166 Securities, futures, securities investment trusts and consultants related business						
	094財產管理 094 Property management						
	181其他經營合於營業登記項目或組織章程所定之業務 181 Other business operation in accordance with the business registration project or organization Prospectus						
七、其他經營合於營業登記項目或組織章程所定之業務，或經中央主管機關核准辦理之其他有關業務(例如：保管箱業務、黃金存摺業務、電子金融業務、代理收付業務、共同行銷或合作推廣業務等)。 7. Other business operation in accordance with the business registration project or organization Prospectus, or to conduct other relevant businesses which may be authorized by the Central Competent Authority (E.g. safe deposit boxes, gold deposit, electronic banking, agency collection and payment services, financial cross-selling or joint promotion.)	022外匯業務 022 Foreign Exchange Business		姓名、身分證統一編號/護照號碼、性別、出生年月日、通訊方式及其他詳細相關業務申請書或契約書之內容，並以本行與客戶往來之相關業務、帳戶或服務及自客戶或第三人處(例如：財團法人金融聯合徵信中心)所實際蒐集之個人資料為準。 Name, ID card number/passport number, gender, date of birth, contact information and like other contents of the relevant business application or contract depend on the actual personal data collection from relevant business, account activities and services of Bank's customers and provided by Bank's customers or third person(e.g. Joint Credit Information Center).	一、特定目的存續期間。 二、依相關法令所定(例如商業會計法等)或銀行業務所必備之保存期間或依個別契約之保存期限。 (以期限最長者為準)。 1. Within time period of specific purpose. 2. The retention period agreed in the data retention period required by laws and regulations (e.g. Business Entity Accounting Act), or the retention period in accordance with its business needs or respective contracts (the longer period to be applied).	右述「個人資料利用之對象」欄位所列之利用對象其國內及國外所在地。 The recipients of using personal data are located.	一、本行及本行海外分支機構(含受本行委託處理事務之委外機構)。 二、依法令規定利用之機構(例如：本行母公司或所屬金融控股公司等)。 三、其他業務相關之機構(例如：逕行、財團法人金融聯合徵信中心、財團法人聯合信用卡處理中心、台灣票據交換所、財金資訊股份有限公司、信用保證機構、信用卡國際組織、收單機構、特約商店等)。 四、依法有權機關或金融監督機關。 五、客戶所同意之對象(例如本行共同行銷或交叉運用客戶資料之公司、與本行合作推廣業務之公司、外國政府機關等)。 1. The Bank and overseas branches (including the service provider engaged with the Bank). 2. The institution using the information in compliance with regulations (e.g. the parent company of the Bank or Mega Financial Holding Company the Bank belonging to). 3. The institutions in relation to relevant business (e.g. correspondent banks, Joint Credit Information Center, National Credit Card Center of R.O.C., Taiwan Clearing House, Financial Information Service Co., Ltd., credit guarantee institutions, credit card international organizations, credit card acquirers and engaged stores). 4. Legally investigation authority or financial supervisory authority. 5. Parties agreed by you (e.g. entities for joint marketing or mutual use of customers' data or entities working with the Bank for cooperative promotion and for soliciting business or foreign governments and judicial agencies).	符合個人資料保護相關法令以自動化機器或其他非自動化之利用方式。 The personal data will be used through automatic machine or non-automatic methods in compliance with the relevant personal data protection laws and regulations.
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	181其他經營合於營業登記項目或組織章程所定之業務 181 Other business operation in accordance with the business registration project or organization Prospectus						