



Mega International Commercial Bank

(Canada Branch)

Accessibility Progress Report 2026

1. Introduction

As part of our commitment to the Accessible Canada Act (ACA), Mega International Commercial Bank (MICB) Canada Branch is working to identify, remove, and prevent barriers to accessibility in our workplace and services. While we are not a retail bank and do not serve a high volume of in-person customers, we remain committed to creating an inclusive, accessible environment for our employees and any visitors.

2. Consultations

Employee Feedback (Internal Consultation)

We conducted an employee survey in 2025 about the accessibility of all our workplaces. This included questions related to employees' own, as well as clients' accommodation needs that they have heard, with regard to:

- Physical accessibility of the premises
- Ease of movement within the office
- Overall comfort and usability of the workspace

The results were very positive, with no significant concerns or barriers identified either by employees or clients.

All MICB's offices are located in commercial office buildings managed by professional property management companies. The building management company also carried out a survey for all tenants and visitors to inform their improvement plan.

3. Improvement

Following the 2025 survey, we evaluated options to improve access for clients or employees using wheelchairs, walkers, or carrying heavy items. Since our entry doors are not automated, we installed entry doorbells at both our offices so that visitors and employees can easily request assistance if needed.

The building management of our Vancouver office has been progressively upgrading common areas across multiple floors, including the replacement of carpeting, lighting, and unit glass doors. Although some of the upgrades were implemented as part of routine maintenance, they support accessibility objectives by improving safety, visibility, and ease of movement within common area.

The main entrance on the ground floor was upgraded with a touchless sensor-activated automatic door, enhancing ease of access for individuals with mobility limitations and reducing

barriers for persons using assistive devices. These improvements collectively support a safer, more inclusive and more accessible environment for all building occupants

4. Ongoing Commitment

MICB is committed to:

- Regularly reviewing and updating our accessibility measures.
- Engage with employees for feedback
- Monitor changes to the ACA and adjust our practices accordingly.

We welcome feedback from staff and any visitors to help us ensure we maintain a barrier-free environment.

5. Contact for Accessibility Feedback

HR Manager

Email: icbcto@megaicbc.com

Phone: 416-947-2800