



兆豐國際商業銀行
Mega International Commercial Bank

Dear Customer,

There have been many cases of phishing scams through emails and SMS where fraudsters disguised as trustworthy institutions such as courier companies, government authorities, or banks in an attempt to obtain personal information, bank account, or passwords.

Please note that Mega ICBC Manila Branch will never directly request our customers to provide sensitive information, such as ID number, mobile phone number, or account number etc., through SMS or pre-corded voice message phone calls.

Whenever receiving any emails or calls that claim to be on behalf of Mega ICBC Manila Branch, customers must always be vigilant and pay attention to the following items:

- Please check your bank statements regularly and contact us immediately if any abnormal transaction was found.
- Do not disclose your internet banking log-in details to anyone, including the staff from banks or government authorities.
- Do not keep account information in your device such as iCloud Keychain, Google Password Manager, or use any password saving or auto fill function in the browsers.
- Please make sure your password is unique and different from your passwords for other services. The login password should be changed regularly. Do not use ID number, date of birth or phone number as your password.
- Please do not download suspicious mobile applications from unofficial websites.
- Please do not reply any phishing SMS and suspicious e-mails, and do not click any hyperlink or open any attachment; please also be alert to the phishing websites and do not provide personal data.

If you receive any suspicious messages, please do not disclose your personal information, and immediately contact us: (632)8811-58-07 to 14 Ext No. 260, 264 and 241.

