

親愛的客戶您好：

一、近有客戶接到假冒本行之可疑電子郵件，請依下列方式處理：

- (一)此為假冒本行寄發之電子郵件，請逕行刪除以免受害。本行寄送與帳務有關之電子郵件皆採用數位簽章，以確保信件內容之完整性，及防範信件內容遭偽冒與竄改。
- (二)如不慎開啟假冒本行名義寄發之電子郵件附件檔時，應立即執行防毒程式，對系統進行掃描。
- (三)如防毒軟體未偵測到病毒時，建議先將該部電腦隔離，待幾天後更新防毒程式病毒碼，再進行一次系統掃描，以確認電腦未受病毒感染。
- (四)請不要點按可疑電子郵件上的超連結。
- (五)請不要回覆此郵件或再轉寄他人。

二、有關可疑電子郵件之辨識及處理方式，可參閱本行全球金融網公告。

三、如有任何疑問，請聯繫 165 反詐騙諮詢專線或進線本行客服專線：

0800 - 016 - 168

兆豐銀行 敬啟

假冒郵件範例

2021/3/30 (週二) 下午 12:00
Mega ICBC <obshkg@megabank.com.tw>
Reference Advice: BH00052511160139

收件者 [REDACTED]

y03302021Payment_Advice.PDF.exe

Dear Customer,

pleased to attach here with the advice for remittance advice to your bank account transaction as Enclosed
Advice for Inflow Remittance transaction,
Value Date: 30/031/2021
Reference: BH00052511160139

To ensure the e-statement delivery in efficient, please add our email address obshkg@megabank.com.tw in your safe sender list.

For consultation please email to it@icbckg.com
or call at 852-25259687 Ext 242,219 or 722.

Yours sincerely,

Mega International Commercial Bank

Mega ICBC

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